

Remember: CALL when you can, TEXT when you can't.



*A joint news release from Putnam County
Board of County Commissioners and Sheriff's Office*

NEWS RELEASE

Text to 911 is Now Available in Putnam County

The Putnam County Board of County Commissioners and the Putnam County Sheriff's Office are proud to announce that Text to 911 is now available in Putnam County. Text words only, no photos or videos, 911 services are not currently able to process them.

Texting in an emergency may be beneficial for people who have trouble hearing or speaking, or if a voice call is not a viable or safe option.

Users must have a cell phone data plan that allows texting.

TEXTING 911 IN AN EMERGENCY

- Open your text app
- Include the location of the emergency
- Include the type of help needed: Medical, Fire, or Law enforcement
- No photos or videos, 911 services cannot process them yet
- Answer questions and follow instructions of the 911 call taker
- Text simple complete words, no abbreviations
- Keep text message brief and concise